

March 25, 2014

News Release

*For Immediate Release*

### **Citizen Resource Center celebrates grand opening with open house**

Citizens are invited to a grand opening and open house for the newly opened Citizen Resource Center 1-4 p.m. Wednesday, March 26 on the first floor of the Busch Municipal Building at 840 Boonville Ave.

The Citizen Resource Center enables the City to work directly with citizens to solve issues affecting the entire community, such as:

- tall weeds or grass
- abandoned vehicles
- dangerous buildings
- traffic and streets issues
- noise disturbances
- trash violations
- signs in the public right-of-way

Citizen resource coordinators Claudia Crighton and Anita Eddy direct citizen requests, questions and problems to the departments which can best implement change or provide answers.

"Creating a one-stop resource center for citizens was something I had wanted to do for a long time," Crighton says. "We want to be as accessible and as visible as possible so we can serve our citizens the best we can."

Crighton and Eddy average 75-100 citizen service request calls per day. They also communicate with citizens via the [online citizen service request page](#) at Springfieldmo.gov.

For more information, please visit [springfieldmo.gov/citizenresource/](http://springfieldmo.gov/citizenresource/) or contact Cora Scott, director of Public Information & Civic Engagement, 417-864-1009 (office) | 417-380-3352 (cell), [cscott@springfieldmo.gov](mailto:cscott@springfieldmo.gov).