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News Release

For Immediate Release

Call 417-864-1010 to report potholes

After the recent winter storms and extremely cold temps, potholes have erupted on a number of Springfield streets and roadways.

Potholes develop whenever water slips through cracks in pavement that is fatigued from many factors, including heavy traffic. When the temperature drops, that water freezes and expands, deepening and widening the cracks and creating bulges and sinking sections of pavement.

Citizens can help to keep Springfield streets safer and smoother by reporting potholes on the City's service request line at 417-864-1010 between the hours of 8 a.m. and 5 p.m. on weekdays. Voicemail messages can be left after hours or on weekends. To submit an online service request, click on the "Pothole?" graphic on the City's homepage.

Public Works crews use high-performance, asphalt patch mixtures to fill potholes. View this video to see how they do it: <http://cityview.springfieldmo.gov/media/potholes>

For more information, contact: Ron Bailey, P.E., in Public Works: 417-864-1136.